I Mina'trentai Sais Na Liheslaturan Guåhan BILL STATUS

BILL NO.	SPONSOR	ТІТLЕ	DATE INTRODUCED	DATE REFERRED	CMTE REFERRED	PUBLIC HEARING DATE	DATE COMMITTEE REPORT FILED	FISCAL NOTES	NOTES
9-36 (COR)		AN ACT TO AMEND § 12127 AND TO REPEAL § 12128 OF CHAPTER 12, TITLE 12, GUAM CODE ANNOTATED, RELATIVE TO BACK BILLING CUSTOMERS OF THE GUAM WATERWORKS AUTHORITY AND THE GUAM POWER AUTHORITY DUE TO FAULTY METERS OR PREVIOUS BILLING ERRORS.	4:57 p.m.						

I MINA 'TRENTAI SAIS NA LIHESLATURAN GUÅHAN 2021 (FIRST) Regular Session

Bill No. 9-36 (COR)

Introduced by:

Clynton E. Ridgell

AN ACT TO AMEND § 12127 AND TO REPEAL § 12128 OF CHAPTER 12, TITLE 12, **GUAM** CODE ANNOTATED, RELATIVE TO BACK BILLING **GUAM** WATERWORKS CUSTOMERS OF THE AUTHORITY AND THE GUAM POWER AUTHORITY DUE TO FAULTY METERS OR PREVIOUS BILLING **ERRORS**.

1 **BE IT ENACTED BY THE PEOPLE OF GUAM:**

Section 1. Legislative Findings and Intent. I Liheslaturan Guåhan finds 2 3 that as the cost of living continues to increase significantly and as the island's economy recovers from the effects of the COVID-19 pandemic, utility ratepayers 4 5 already struggle with existing law that allows utilities to back bill customers for up 6 to four billing cycles based on estimates of up to two months of subsequent 7 consumption as a result of faulty meters. *I Liheslatura* further finds that one out of 8 every four power meters fails to record consumption accurately, and the water utility 9 has previously reported that approximately 1,400 back bills have been issued to its 10 customers.

I Liheslatura intends to provide relief to customers by repealing Back Billing
 and further intends to prohibit utilities from billing customer consumption based
 upon estimated usage for up to two subsequent months of consumption.

Section 2. § 12127 of Chapter 12, Title 12, Guam Code Annotated, is
 amended to read:

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"§ 12127. Estimated Billings.

Except as provided in § 12128 of this title neither <u>Neither</u> the Guam
Waterworks Authority nor the Guam Power Authority may bill consumers for
consumption based upon estimated usage.

(a) All bills shall be rendered only upon actual readings taken within no more
than seventy (70) days of the billing, provided, that regular bills are sent at
approximately thirty (30) day intervals, and further provided that effective July 1,
1994, all meters shall be read at least every forty (40) days unless the Public Utilities
Commission (PUC) has approved a billing plan to read the meters approximately
every two (2) months and estimate every other bill.

(b) All estimated bills shall clearly reflect that they are based on estimated readings. After July 1, 1994, all estimated billings permitted pursuant to this section and § 12128, Title 12, Guam Code Annotated, shall be allowed only if the PUC has approved a comprehensive billing plan permitting estimated readings as permitted by said sections, and has established a formula for determining the estimated bills and has established a formula to ensure that all under- and over-estimated bills be fully adjusted for actual usage at the next subsequent billing based on actual usage.

(c) If a utility fails to read a meter for more than seventy (70) days, it can only
charge the customer for actual usage based upon consumption between the dates of
a new actual reading of the customer's meter and a subsequent timely reading to
determine actual usage, and subsequent timely readings thereafter.

(d) In the event of a natural disaster such as a typhoon, earthquake, tidal wave
or other natural disaster or unusual circumstances, the Governor may by executive
order, extend this seventy-(70) day period for readings of the utility in question, up
to a period of one hundred twenty (120) days, in increments of fifteen (15) days at a

time, with any subsequent orders signed at least three (3) days after the previous order, which orders may not cumulatively extend the time for billing beyond a total of one hundred twenty (120) days from the date of the last billing. This section shall not apply in any case where the utility proves that there was fraud or tampering with the meter in question on the part of the consumer or by an agent or employee of the consumer, or where there is proof of fraud, collusion or conspiracy by the consumer to pay less than the proper charges to the utility concerned.

8 If the meter in question is inaccessible to the utility's meter readers as a result 9 of the fault of the consumer, and the consumer has been notified in writing of such 10 inaccessibility, then this section shall not apply and the utility can make estimated 11 billings until the meter is accessible."

Section 3. § 12128 of Chapter 12, Title 12, Guam Code Annotated, is *repealed* in its entirety:

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"§ 12128. Back Billing.

15 Neither the Guam Waterworks Authority nor the Guam Power Authority 16 ("GPA") may back bill customers for additional consumption of water, sewer, or 17 electric power due to faulty meters or previous billing errors, except as provided in 18 this section.

19 (a) In cases of non-functioning or defective meters, GPA and Guam 20 Waterworks Authority are prohibited from back billing customers for additional 21 consumption of water and power based upon estimated usage except for back billing not exceeding the four billing cycles of approximately thirty (30) days each 22 immediately preceding the discovery by such utility of the error, and not to exceed 23 24 four (4) months, for the reasonably estimated usage for such cycles, using reasonable 25 estimates based upon subsequent actual average daily consumption by the consumer over a two (2) month period, or other formula, with any such other formula to 26 approved by the Public Utilities Commission. 27

(b) In cases of other billing errors or omissions GPA and Guam Waterworks
 Authority are prohibited from back billing customers for additional consumption of
 water, sewer and power except for back billing not exceeding the four billing cycles
 of approximately thirty (30) days each immediately preceding the discovery by such
 utility of the error, and not to exceed four (4) months.

6 (c) The time limitations of this section shall not apply in any case where a 7 meter is shown by the utility to have been damaged or to be unavailable to be read 8 as a result of actions or negligence of the consumer, where there is active fraud or 9 tampering with the meters in question on the part of the consumer or by an agent or 10 employee of the consumer, or where there is proof of fraud, collusion or conspiracy 11 by the consumer to pay less than the proper charges for water, sewer or power.

For purposes of this Section, the burden of proof shall be on the utility by clear
and convincing evidence that the meters were actually read."

Section 4. Effective Date. This Act shall become effective upon enactment.
 Section 5. *I Liheslaturan Guåhan* authorizes the Guam Compiler of Laws
 to delete all references to § 12128 of Chapter 12, Title 12, Guam Code Annotated.

Section 6. Severability. If any provision of this Act or its application to any person or circumstance is found to be invalid or contrary to law, such invalidity *shall not* affect other provisions or applications of this Act that can be given effect without the invalid provision or application, and to this end the provisions of this Act are severable.